



## THE GREEN HEART OF THE CITY

### Opening time of the access roads

East gate (Auf der Brandshofer Schleuse 4):	00.00 – 24.00 (daily)
West gate (Banksstrasse 28):	00.30am – 10.00am (on weekdays) 02.00am – 10.00am (on Saturdays)
North gate for exit (Amsinckstraße):	Open when required

Traffic routing may change due to construction measures, events or the like.

### Selling time

Fruit and vegetable area	Monday – Saturday: 02.00am – 09.00am
Producers' area:	Monday – Saturday: 03.00am – 08.00am
Flower market:	Monday – Saturday: 03.00am – 08.00am Special sale after announcement

Buyers, their employees and contractors may enter the wholesale market site during selling hours only.

### Additional market days

In the 1st quarter, additional market days such as on public holidays are announced on the notice boards. The notice boards are located at the west gate, the east gate, in front of staircase 1 and on the premises of the producer group.

### Head office

You will find the head office in room 120 on the 1st floor of the wholesale market hall (waterside). This is occupied around the clock by employees of the market surveillance authority. If you have any questions or problems, you can always contact the head office.  
Phone (24 hours): +49 (0)40 428 54-2370

### Market ID cards – your entry to freshness

The market ID card is issued on a person-specific basis. This means that each person entering the market needs a separate ID card (the ID cards are provided with a photo). Transfer of the personalised ID cards is not permitted. The market ID cards must be kept with you at all times on the wholesale market site and presented to the market surveillance authority on request. The market ID cards can be used to open the barriers at the entrances. The driving and trial ID cards must be displayed/attached in a clearly visible position on the windscreen of vehicles. Holders for the driving ID cards are available at the market ID office.

### Market ID office

You will find the market ID office in room 112 on the 1st floor on the waterfront of the wholesale market hall. Opening hours: Monday to Friday from 07.00am to 10.00am.  
Telephone: +49 (0)40 428 54-2389  
Email: [gm-liegenschaft@grossmarkt.hamburg.de](mailto:gm-liegenschaft@grossmarkt.hamburg.de)

### **Applying for market ID cards**

You can find the application form for the market ID card and the SEPA mandate on our website <http://www.grossmarkt-hamburg.de/service/einkaeufer-werden>

You can present your trade licence and the completed application in person at the ID office. You will then receive a temporary ID card. A photo can be taken on site or you can bring a current passport photo (if necessary, also for your employees). For passport photos, please note the name and company on the back. You can also send us your initial application by post. Follow-up applications can be sent by e-mail.

### **Fees:**

€ 12.00 incl. VAT    One-time issuing fee per ID card  
€ 41.00 incl. VAT    Market usage fee per calendar year  
€ 12.00 incl. VAT    Issuing fee per ID card

### **Important:**

We need the original SEPA mandate. Please send it to us by mail or present it at the ID office. Applications can be processed only if the original completed SEPA Direct Debit Mandate is available. Please inform us immediately of any changes to your bank details.

### **Entry/exit for the wholesale market site - barrier system**

The barriers at the east and west gate are equipped with electronic readers in the area of the left entry lane, as well as with a sneak-by guard. Market participants with a market ID card can use the left access lane and hold the market ID card in front of the respective reader to open the barrier. The right lane is used by buyers with trial ID cards, visitors and non-resident carriers. Please hold up the trial card in a clearly visible position for the gatekeeper so that the barrier can be opened for you. However, market participants with a market ID card must still expect random checks by the gatekeepers, in particular for vehicles with several occupants.

### **Regulations on the wholesale market (excerpt)**

Persons entering the market place must comply with the regulations applicable on the wholesale market, as well as with the instructions of the market surveillance authority/wholesale market staff. The regulations on the wholesale market can be obtained at the office or downloaded from

<http://www.grossmarkt-hamburg.de/einkaufen/benutzungsordnung>.

Smoking is absolutely prohibited in all areas of the wholesale market hall (sales, mezzanine and basement floors).

It is not permitted to bring animals with you, except for guide dogs and service dogs.

A speed limit of 30 km/h applies on the wholesale market site.

The market place must not be polluted. Waste, including non-reusable packaging material, may not be brought to or stored on the wholesale market. Anybody who causes any pollution is obliged to remove it. The wholesale market operator may remove the pollution or have it removed at the expense of the polluter.

### **Lost & found**

If you have lost or found something, please contact the head office (room 120).

## Recycling service

The waste disposal centre is operated by Großmarkt Hamburg Verwaltungsgenossenschaft e.G. (GHVG). The GHVG is responsible, among other things, for taking back transport packaging in accordance with Section 4 of the Packaging Ordinance, the disposal of perishable goods and other waste. You can find the disposal site before entering the wholesale market at the east gate.

Contact for disposal site:

Telephone: +49 (0)40 78 43 69

Fax: +49 (0)40 78 07 02 62

Email: [info@gh-recycling.de](mailto:info@gh-recycling.de)

Opening hours of the disposal site:

Monday – Friday: 00.00am – 02.00am

Saturday: 03.00am – 09.00am

Sunday: closed

Contact for general questions about disposal: +49 (0)40 33 06 17 / [mail@ghvg.de](mailto:mail@ghvg.de)

## Space for rent in the wholesale market

Hamburg's wholesale market, with a total area of 27.3 hectares, offers you ideal conditions for selling your fresh produce and storing your products. There are many options on offer for you to rent space for your sales stand, storage rooms and cold stores, as well as offices and parking spaces. You can get started with as little as 10 m<sup>2</sup>. With prior agreement, installations such as cold stores, raised offices or sales stalls can be added at any time. Event space on the wholesale market site can be rented from 5,000 m<sup>2</sup> upwards. Please get in touch with us. We would be pleased to advise you.

Your contacts for renting sales stands, storage space and offices:

Mr. Hendrik Krimmel

Telephone: +49 (0)40 428 54-2216

Mr. Thomas Koy

Telephone: +49 (0) 40 428 54-2392

Your contact for renting parking spaces:

Mr. Smajl Terdevaj

Telephone: +49 (0)40 428 54-2363

email: [gm-liegenschaft@grossmarkt.hamburg.de](mailto:gm-liegenschaft@grossmarkt.hamburg.de)

Your contact for renting event spaces:

Mr. Jörg Bedrich

Telephone: +49 (0)40 428 54-2207

Email: [joerg.bedrich@grossmarkt.hamburg.de](mailto:joerg.bedrich@grossmarkt.hamburg.de)

## List of companies

You can find an up-to-date list of companies on our website

<http://www.grossmarkt-hamburg.de/einkaufen/marktfirmen>.

## Toilets

Outside the wholesale market hall, there are toilets on the ramp roads north-west and north-east and south-west and south-east (see red markings on the site plan). In the wholesale market hall, the toilets are located on the north and south mezzanine floors. The staircases to the mezzanine floor are marked in red on the hall plan.

## Snack bars

There are two snack bars in the wholesale market hall. These can be found at stands C86 and H314. Two more snack bars can be found in the wholesale flower market.

## Wholesale market website

You can find information about your purchase at the wholesale market on our website [www.grossmarkt-hamburg.de](http://www.grossmarkt-hamburg.de).

## Wholesale market logo on your van or shop door. How does it work?

At the EZG service station (aisle A west), you can get some wholesale market promotional items, as well as logo stickers in different sizes for free. Or we can supply you with the graphic data and you can have your company vehicle printed with the wholesale market logo or slogan.

As a thank you, we offer to display your company logo on the wholesale market website free of charge for 12 months (equivalent to € 390).

Telephone: +49 (0)40 428 54-2357 (Alexandra Adler)

Email: [alexandra.adler@grossmarkt.hamburg.de](mailto:alexandra.adler@grossmarkt.hamburg.de)

## Questions, suggestions, feedback, complaints?

Please send us your request to [info@grossmarkt.hamburg.de](mailto:info@grossmarkt.hamburg.de).

## Contact

Wholesale market management  
Auf der Brandshofer Schleuse 4  
20097 Hamburg

Telephone: +49 (0)40 428 54-2370

Fax: +49 (0)40 427 31-3351

Email: [info@grossmarkt.hamburg.de](mailto:info@grossmarkt.hamburg.de)

Web: [www.grossmarkt-hamburg.de](http://www.grossmarkt-hamburg.de)



Photographer: Cordelia Ewerth, 22941 Hammoor/üb. Ahrensburg

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